

Phillips Direct Ltd

Quality Management System Policy

- A) Phillips Direct Ltd aims to provide products and services that are defect free, fit for purpose, delivered on time and at a competitive price;
- B) To achieve these goals our company operates a Quality Management System (QMS) to the requirements of ISO9001:2008

We are committed to comply with these and other legal requirements to continually improve the effectiveness of our management system.

- C) Quality objectives are established and reviewed using the QMS framework.
- D) The quality management system is fully supported by the management and has been communicated to all employees through training and awareness programmes.
- E) The system is regularly reviewed for its relevance and effectiveness by our management team and independently assessed by a recognised UKAS accredited certification body.
- F) This QMS Policy is communicated to all persons working on behalf of the company and..
- G) ...is available to the public on our website www.phillipsdirect.com

For more information on this, please contact us.

Signed: *Heather Phillips-Jones*
Director

Date: 19/01/19